

MAIN HIGHLIGHTS OF THE GENERAL TERMS AND CONDITIONS FOR PROVIDING CONDITIONS FOR USE OF LIFTS IN PAMPOROVO

SPECIAL INSURANCE SKI PASS ACCIDENT IN THE MOUNTAIN'S AID FOR CHILDREN UNDER 7 YEARS

Supplemental insurance pass for a child under 7 years, valid with term of issue of the ski pass of the accompanying adult

2 BGN

REDUCTIONS

- All persons under 7 years of age use the lift facilities in Pamporovo and Mechi Chal for free, but obligatory with an adult. No ski pass is issued for them. For the use of insurance Accident the mountain aid, a person under 7 years of age should purchase a Supplemental Insurance Card and it is valid with and for the period of validity of the accompanying adult card.
- Persons with 50% or more disability benefit from a 50% discount on ski pass prices and lift tickets (excluding family and seasonal ski passes), including promotional periods, when representing an Expertise of permanently reduced working capacity.

CONDITIONS FOR SKI PASSES, PACKAGES AND LIFT TICKETS USE

- The age of persons over 12 years is confirmed only by presenting a student or personal identity document.
- The age of persons over 65 years is confirmed only by presenting a personal identity document.
- For purchase of ski passes for 7 or more days and chip card for recharging via the web shop in www.pamporovo.me a payment of 6 BGN is required for consumables. The amount is refunded only with the return of the receipt and the ski pass.
- Ski passes purchased online can be taken contactless from the pick-up stations and card machines in Pamporovo ski area.
- The ticket offices working hours are every day Monday to Sunday from 8:30 am to 4:30 pm.

INFORMATION FOR SKI PASSES AND LIFT TICKETS USE

- Ski pass value is not refundable in case of:
 - Emergency power outage
 - Bad meteorological conditions that endanger the safety of tourists or prevent the safe operation of the facilities
 - Partial closure of the ski area or designated area with limited safety features
 - Withdrawal or blocking of the card in case of an established violation by the authorized person of the rules of use mentioned in the GC
 - Sickness or accident while using the ski pass
 - In case of loss
- The announced rates for standard and promotional periods are indicative and are subject to be change upon decision by the management.
- Lift tickets are valid for two ways (going up and down) for one lift use. 2-way lift tickets are valid for lifts #1 Tourist center-ski center Studenets and #2 ski center Studenets-Snezhanka peak.
- Ski passes and packages in the promotional period can only be purchased and valid within the announced promotional period.
- All types of lift passes are personal, cannot be shared with others, received personally and require a customer photo. The photo is taken at the ticket desks when purchasing the ski pass.
- Seasonal lift passes for the Pamporovo area are valid for all facilities in the resort, as well as the facilities of the Mechi chal ski area and for the ski shuttles that connect the two ski areas when the Chepelare ski area is open within the duration of the winter ski season 2022/2023, announced by the management of Pamporovo AD.
- Seasonal lift pass for all lift facilities, valid only on weekdays (Monday to Friday) for all working hours during the day.
- In case of a problem of the magnetic medium due to the fault of the user, the card can be reissued by paying a fee of BGN 3 for a new pass consumable.
- The cost of the ski passes and tickets for the lift facilities includes accident insurance in the mountain, which covers the costs of searching, rescuing and repatriating and for the death of an accident up to 1,000 / thousand / BGN for each INSURED. The insurance is valid for the territory of Pamporovo and Mechi Chal ski areas for the period of validity of the ski pass or ticket.
- Discount regulated on the conditions of the partner affiliate programs are not made in the promotional period and are applied as a discount only from the regular prices after the promo period and upon fulfillment of all conditions under them. Detailed information on the terms of each affiliate program is available at each ticket office and on the website www.pamporovo.me.
- By purchasing a lift ticket or ski pass, individuals are deemed to have become acquainted with the GT&C for use of the ski area, the conditions for using accident assistance in the mountain, and agree to provide information that is collected on the occasion of their issue.
- By providing personal information, tourists agree to use Pamporovo AD in accordance with the described company "Privacy Policy" published on the official site of the resort www.pamporovo.me.

ATTENTION PLEASE

- The transfer and resale of ski passes are forbidden.
- Using your pass from another person is a violation.
- When you first pass through the tourniquets, your card is personalized through a technical visualization of your image. The identification of the violators is automatically at any following transmission.
- When using the same pass of more than one person, the pass is blocked without compensation and cannot be reused.

SAFETY IN PAMPOROVO AND MECHI CHAL SKI AREAS

For your own safety and the safety of all the people around you, we recommend that you familiarize yourself with the rules for safe behavior of tourists in the Pamporovo ski area and the Mechi chal ski area, which can be found at any lift ticket office, as well as online at www.pamporovo.me.

According to the GC of Pamporovo and Mechi Chal ski areas: The ski pass is shown to authorized persons for on-demand inspection. Transferring and reselling the ski pass to another person is prohibited. In case of violation of the rules for use of the lift card mentioned in the GC by an authorized person, it should be withdrawn without compensation against the issued protocol.

In case you have an incident or have witnessed an incident on the territory of Pamporovo Ski Area and Mechi Chal Ski Area you should report to the Mountain Rescue Service at: Studenets Base (Pamporovo) +359 887 100 245.